...Topic : Appleworks & Leopard

This question is **answered**. "Helpful" answers available: **2** . "Solved" answers available: **1** .

Replies : 12 - Pages : 1 - Last Post : Jan 22, 2008 10:57 PM by: Zelemenos

MinnieMinnow

Posts: 5
From: Wales
Registered: Nov 21, 2007

Appleworks & Leopard
Posted: Nov 21, 2007 2:58 AM

I have just upgraded to Leopard. To my dismay, Appleworks will not run properly in Leopard- existing documents can be opened and altered but when you try to open a new one, or just open the program, a message appears saying 'The program has quit unexpectedly'. There is an option to report this to Apple. I have talked to Apple's phone support this morning and, after trying a few things, including the latest upgrade for Leopard, the technician told me that Appleworks is just not compatible with Leopard... This is rather a shame, I think. If anyone knows how to get round the problem, or how we can get Apple interested in fixing it, please let me know.

Powerbook G4, iMac Mac OS X (10.5.1)

Roger Wilmut1

Posts: 9,976
From: London, UK
Registered: Sep 20, 2005

Re: Appleworks & Leopard
Posted: Nov 21, 2007 4:04 AM in response to: **MinnieMinnow**

> *the technician told me that Appleworks is just not compatible with Leopard*

This is nonsense: plenty of people have found that AW works fine on Leopard. However there are two caveats: the 'Recent Items' facility tends to fill up with aliases for everything you've opened, and this slows AW down - in Leopard this problem appears to be even worse: go to ~/Documents/AppleWorks User Data/Starting Points/Recent Items and empty it (do this regularly).

The other involves your keyboard setting; Go to System Preferences > International > Input Menu.
Choose a keyboard layout whose Script is NOT Unicode. AppleWorks chokes on Unicode, and can use only a Roman script keyboard layout

20 inch iMac G4, 14 inch iBook G4 (10.4.9) GarageBand 2

Barry

Posts: 2,461
Registered: Jun 20, 2003

Re: Appleworks & Leopard
Posted: Nov 21, 2007 8:53 PM in response to: **MinnieMinnow**

Hi Minnie,

Welcome to Apple Discussions and the AppleWorks forum.

Roger is correct in his assessment of the Apple tech's 'incompatible' statement.

In addition to the two suggestions he made, there are a pair of maintenance tasks that should be done after any software installation on your Mac: Repair Permissions, and (if the installation affects AppleWorks in any way), Trash the AppleWorks preferences.

To Repair Permissions, use Disk Utility (Applications > Utilities > Disk Utility). Launch Disk Utility, select your hard drive, click First Aid, then click Repair Permissions.

To delete AppleWorks preferences, go to Mac HD > yourname > Library > Preferences > AppleWorks. Drag the two preferences files and two cache files in that folder to the Trash. Then close the AppleWorks folder to get back to Preferences. Find and trash the file com.apple.appleworks.plist. This should be done after quitting AppleWorks.

AppleWorks will rebuild these files as it needs them.

Regards,
Barry

MinnieMinnow

Posts: 5
From: Wales
Registered: Nov 21, 2007

Re: Appleworks & Leopard
Posted: Nov 22, 2007 7:06 AM in response to: **MinnieMinnow**

Many thanks for your help. I've followed all the instructions and Appleworks is up and running!

Powerbook G4, iMac Mac OS X (10.5.1)

Re: Appleworks & Leopard
Posted: Nov 22, 2007 7:10 AM in response to: **Barry**

MinnieMinnow

Posts: 5
From: Wales
Registered: Nov 21, 2007

I followed your instructions as well as Roger's and Appleworks is now running fine. Many thanks for setting it out so clearly. The Apple technician should have helped me through this - after all, that's why I paid for Applecare!

Powerbook G4, iMac Mac OS X (10.5.1)

KOENIG Yvan

Posts: 15,794
From: France
Registered: May 18, 2002

Re: Appleworks & Leopard
Posted: Nov 22, 2007 9:24 AM in response to: **MinnieMinnow**

Hello

Perhaps it would be fine to call him again ... but, I assumes that in Wales it is like in France , the call would be paid by yourself, not by AppleAssistance.

Yvan KOENIG (from FRANCE jeudi 22 novembre 2007 18:24:46)

To be the AW6 successor, iWork MUST integrate a TRUE DB, not a list organizer ! Mac OS X (10.4.11)

Thomas Wright1

Posts: 105
Registered: Feb 21, 2005

Re: Appleworks & Leopard
Posted: Nov 23, 2007 10:00 AM in response to: **Roger Wilmut1**

I had the same problem of AppleWorks quitting after launch (perhaps a launch break?) after switching to Leopard. I took Roger's advice to trash the Recent Items and the problem disappeared. Thanks, Roger.

20-inch mid-2007 iMac Mac OS X (10.5.1)

---

emado

Posts: 1
From: Switzerland
Registered: Nov 25, 2007

Re: Appleworks & Leopard
Posted: Nov 25, 2007 6:08 AM in response to: **Roger Wilmut1**

J'ai eu le même problème et la solution de Roger a tout arrangé, merci beaucoup Roger

I had the same problem and the solution of Roger very arranged, many tanks Roger (désolé, traduction libre...)

MacBook Pro 15" Mac OS X (10.5.1) iMAC G5 20"

John Ashman

Posts: 17
Registered: Jan 11, 2006

Re: Appleworks & Leopard
Posted: Dec 3, 2007 5:08 PM in response to: **Barry**

My Appleworks wouldn't open at all, but deleting the preferences folder worked great, thanks Barry.

G4, (2) Intel Minis, iBook, MacBook Mac OS X (10.4.9)

Roger Wilmut1

Posts: 9,976
From: London, UK
Registered: Sep 20, 2005

Re: Appleworks & Leopard
Posted: Dec 4, 2007 3:15 AM in response to: **Thomas Wright1**

> *I took Roger's advice to trash the Recent Items and the problem disappeared.*

You should do this regularly. The following AppleScript would do it for you daily (unless you leave the computer on and logged in 24/7):

```
_____________________________
property daycheck : ""
if daycheck is not equal to (day of (current date)) then
tell application "Finder"
activate
select (every item of folder "Recent Items" of folder "Starting Points" of folder "AppleWorks User Data" of folder "Documents" of folder "USERNAME" of folder "Users" of startup disk)
move selection to the trash
select (every item of folder "AutoSave" of folder "AppleWorks User Data" of folder "Documents" of folder "USERNAME" of folder "Users" of startup disk)
move selection to the trash
close windows
end tell
end if
set daycheck to (day of (current date))
_____________________
```

Paste into the Applescript Editor (obviously put your own username - the name on your Home Folder - where shown), save as an application - do not check n'Show Startup Screen' or 'Stay Open': save somewhere convenient and select it in System Preferences>Accounts>Startup Items.

20 inch iMac G4 (10.3.9), 14 inch iBook G4 (10.4.9) GarageBand 2, AppleWorks, iMovie 4, iDVD 5

---

hohnjooper

Posts: 2
From:

Re: Appleworks & Leopard
Posted: Jan 21, 2008 1:55 PM in response to: **Roger Wilmut1**

Newcastle UK
Registered: Jan 21, 2008

Thank you very much -was about to spend cash on iworks but just deleting the recent items aliases worked for me. Long live Apple Works!

imac 2.4ghz Mac OS X (10.5.1)

Barry

Posts: 2,461
Registered: Jun 20, 2003

Re: Appleworks & Leopard
Posted: Jan 21, 2008 2:22 PM in response to: **Roger Wilmut1**

Roger's script solves the Recent Items problem, but makes it impossible to *use* the Recent Items feature.

If you make use of Recent Items, there are at least two other scripts available that will serve your purposes.

Trash Recent items, by Dale Gillard, is available from Dale's **DMG Software** site. Trash Recent items moves items that have not been modified in the past 30 days (default value, may be changed by user) to the Trash, then asks if you want to empty the Trash. (Dale also produces Sidekick for AppleWorks, a shareware product that includes Recent Items management among its free features.)

Keep 10 by Jan Weigers, as the name suggests, removes all but the 10 most recent items from the Recent items folder. Keep 10 is freeware, available from **scriptbuilders.net**. Keep 10 is intended to be attached to the Recent Items folder, where it will monitor the folder continuously, removing older items automatically as newer ones are added. Like Trash Recent Items, Keep 10 is easily modified to keep more (or fewer) than 10 items.

Regards,
Barry

Zelemenos

Posts: 8
From: 3451N 03225E
Registered: Oct 7, 2006

Re: Appleworks & Leopard
Posted: Jan 22, 2008 10:57 PM in response to: **MinnieMinnow**

On a slightly different tack, I have Appleworks 6.2.9 up and running absolutely perfectly in Leopard. I use an indispensable piece of shareware called Sidekick: <**http://dmgsoftware.com/sidekick**/> It makes using, and maintaining recent items very simple.

Apologies if this has been mentioned before.

iMac G5; BW G3 (G4 card) Mac OS X (10.4.11) Leopard; OS 9.2.2

Pages : 1